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Update on the MyIR Mobile QR Code

As many of you are aware, STChealth developed an accurate, well-formed, VCI standard SMART Health Card within MyIR Mobile on behalf of the states we represent. Despite this, and being listed as an issuer on their website, The CommonTrust Network is still not recognizing MyIR as a valid issuer. We are continuing to work with the CommonTrust Network to resolve this discrepancy as quickly as possible. Unfortunately, until we are re-established, we will have to deactivate QR Code functionality as a feature in MyIR Mobile. Through MyIR Mobile, users can still access a copy of their FULL official vaccination records, including proof of COVID-19 vaccines. In some states, an official COVID-19 certificate and/or school certificate will also be available through MyIR Mobile. In order to utilize these certificates, MyIR Mobile users will need to show them as either digital PDFs or printed documents to prove immunization status. At this time, immunization records through MyIR Mobile cannot be translated into a valid QR code to be read by a SMART health verifier.